

Registering body Report

24 July 2020

RTO Information

| | |
|----------------------|--------------------|
| NTIS Number | 0590 |
| Name | AMES Australia |
| Street Address | 255 William Street |
| City / Town / Suburb | Melbourne |
| State | Victoria |
| Post Code | 3000 |

Learner and Employer Response

| | Learners | Employers |
|-------------------------------|----------|-----------|
| Response Count (number) (A) | 156 | - |
| Population Count (number) (B) | 156 | - |
| Response Rate (A/B x 100) | 100% | - |

Learner and Employer Feedback

| | Learners | | Employers | |
|------------------------|---------------|-------------------|---------------|-------------------|
| | Average Score | Average Variation | Average Score | Average Variation |
| All Scales | 79.3 | 15.2 | | |
| Trainer Quality | 82.1 | 15.9 | | |
| Effective Assessment | 78.8 | 16.5 | | |
| Clear Expectations | 77.7 | 17.1 | | |
| Learning Stimulation | 76.5 | 17.5 | | |
| Training Relevance | 77.2 | 17.2 | | |
| Competency Development | 79.1 | 15.4 | | |
| Training Resources | 78.5 | 17.3 | | |
| Effective Support | 80.2 | 16.5 | | |
| Active Learning | 77.9 | 15.8 | | |
| Overall Satisfaction | 78.6 | 17.0 | | |

Survey Contexts and Use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided

| | Learners |
|--|----------|
| Specific contexts to consider when interpreting survey results | |
| Main ways data has been used for continue improvement | |